

# Samples Shipping Instructions

## What? Where? How Long?



**50–100 samples** of the same type, for a reliable test result



If you have multiple parts to test, **select the most representative ones** of each family (e.g., the smallest and the largest)



Make sure to include your **project's reference**, a **low unit value** (e.g., your production costs) and a **detailed description** of the components ("free samples" doesn't suffice!)



**ARS s.r.l.**  
Via G. Vico, 7 – 52100 Arezzo (Italy)



**1–2 weeks**, depending on the type of test

## What is included in the test?

All test are **free of charge** and carried out in our fully equipped Lab.

We test all samples on **FlexiBowl®**, paired with our vision system **FlexiVision** and one of the available **robots**.

You will receive a **video** of the test trial and a **report** on vision detection and FlexiBowl® parameters.

Samples will be stored for **1 year** and then will be recycled. You can request the testing material to be returned at your expenses.

## Are you shipping from a non-EU country?



Make sure to ship in **Incoterms DDP**.

Feel free to **share a copy of your shipping invoice** for pre-acceptance and confirmation.

If any customs clearance costs occur for ARS, the parcel will be rejected.

## Important!

- If you are shipping metal samples, please include a **certificate of the country of origin**.
- If you are shipping parts containing any chemical, please include a **certificate for the substance**.



### Got more questions?

Feel free to contact us at:

[sales@arsautomation.com](mailto:sales@arsautomation.com)